Professional Services

Meridian Integration's Professional Services Team is Comprised of Industry and Technology Experts, with Specialized Training and Certifications Necessary for Leading your Projects, Regardless of Size or Complexity.

ADVISORY & CONSULTING

Meridian's Advisory & Consulting (A&C) service employ decades of utility and utility systems experience

- Accelerators based on years of industry experience and deep knowledge of OEW
- End-to-end partner from strategy, readiness, implementation, through support
- Right-sized, process effectiveness of your OEW ecosystem



The result is an improved customer experience, lowered operating costs, and faster time to market.

PROJECT MANAGEMENT

Meridian's Project Management Office (PMO) elevates your organization's ability to execute projects, increasing your confidence to complete initiatives through improved estimating, risk mitigation, staged planning, streamlined governance, and harmonized solutions. Our experts help you assess and improve the sustainability of your procedures, eliminate low value steps, and build training for your staff.

ORGANIZATIONAL CHANGE MANAGEMENT

As utilities continue to emphasize organizational transformation OCM's importance grows in proportion. Meridian's OCM team uses accelerators for transformation and continuity and their approach reflects this. Our deep roots in utility OCM afford us great opportunities to help your organization transform efficiently and effectively.

An Oracle Partner SINCE 2008

Meridian Integration provides turnkey solutions and services focused on digital customer engagement, mission critical system implementations and migrations, technology road-map and readiness assessments, and business process consulting for the Utility industry.

Meridian is a member of the Oracle Partner Network and has worked with hundreds of utilities since inception creating tremendous value while leveraging a broad portfolio of solutions and services.







(833) 570-2192 Info@Meridian-Integration.com

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MI SUPPORT

Meridian's Managed Application Support, MI_Support, is Tailored to Maximize the Productivity of Your Operations in OEW While Improving Your Constituents Experience with the System.

ENHANCE ACCELERATE **OPTIMIZE Complete Documentation** Faster Releases of New Maximize Adoption of Features base Faster Restore Times • Eliminate Integration Product Backlog Tailoring Increase User Satisfaction Brittleness • Incident and Event Test Automation Analysis 24/7 Transparency and **Analytics Drive** Continuous **SLA-Driven** Procedures Accountability Quality Improvement

Meridian specializes in the entire life cycle of Utility systems and their business functions. Our deep domain experience allows us to tune your systems to align with business goals.

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Contact Us!





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