





Point-of-Sale

The IDEA Point-of-Sale module allows your cashiers an easy way to efficiently process customer walk-in payments.

Deliver an Excellent Walk-In Customer Service Experience!

Providing an all-in-one, easy-to-use, integrated Point-of-Sale solution to your cashiers is critical to creating an excellent walk-in payment experience for customers. Real-time access to account balances and alerts, alongside essential cashiering functions and flexible payment options supporting multi-account and split payment methods, will maximize cashier efficiencies and ensure customer satisfaction.

-  Easy to Use Single System for all Cashiering Functions
-  Real-Time Fully Integrated System
-  Comprehensive Walk-In Payments Solution
-  Quick Access to Balances and Alerts

Meridian's Point-of-Sale solution allows customers to quickly pay with their payment method of choice. All payments post in real-time to your payment processor and CIS system. Receipts are highly configurable, including different receipt formats depending on the payment method and utility - configurable comfort messaging.



(833) 570-2192

meridian-integration.com

4685 Sunbeam Road, #2, Jacksonville, Florida 32257



Point-of-Sale

The IDEA Point-of-Sale module allows your cashiers an easy way to efficiently process customer walk-in payments.

Point-of-Sale offers a streamlined customer experience that is simple and convenient. Our Point-of-Sale system quickly provides cashiers access to account details, account alerts, as-well-as cash drawer management. This allows customers to move through the line quickly and reduces the time spent on customer transactions.

Payment types include, but are not limited to:

- ✔ Credit, Debit Card via EMV Device, Including Touch-less Payments
- ✔ Apple & Google Pay
- ✔ Assistance Check
- ✔ Money Order
- ✔ Check
- ✔ Split Payment
- ✔ Multi-Account
- ✔ Cash

Account Details

The Point-of-Sale Module for walk-in customers allows your cashiers to quickly lookup account details.

Account details that are quickly accessible include:

- ✔ Account Balance Information
- ✔ Account Lookup via QR/Bar Code Scan
- ✔ Account Correspondence History
- ✔ Transaction Details

Account Alerts

Quick view of any alerts for the selected Account. These alerts are defined by your utility and retrieved from your CIS system real-time.

Examples of account alerts are:

- ✔ Cash only, blocked payment types
- ✔ Active Collection or Severance Process
- ✔ Service Disconnected for Non-Payment
- ✔ Active Pay Plan
- ✔ Active Payment Arrangement

Cash Drawer Management

Cashiers and supervisors manage their cash drawers with a simple user interface that integrates real-time into your CIS system.

Features include:

- ✔ Open, Balance, and Close Tender Controls
- ✔ View Transaction History, Details
- ✔ Over/Under Adjustments
- ✔ Voids, Cancels
- ✔ Cash Turn-In Alerts
- ✔ Supervisor Approvals



☎ (833) 570-2192

🌐 meridian-integration.com

📍 4685 Sunbeam Road, #2, Jacksonville, Florida 32257

